Culturally Safe Interventions in Primary Care for the Management of Chronic Diseases of Urban Indigenous People: A Scoping Review

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Indigenous people are more likely to live with chronic diseases (CD) such as cardiovascular diseases and diabetes, than Non-Indigenous people. 1-2

Lack of self-management programs, support for chronic health conditions and difficulty in accessing care, often result in poor health and ultimately, death. ^{1,3}

- ckgro Over the last years, an increasing number of Indigenous People have chosen to live in cities, whether it is to study or for work. 4-5
 - Indigenous view of health refers to holistic wellness and may conflict with werstern

Objective

Our goal was to review the literature to identify and describe culturally safe interventions available to urban Indigenous people who suffer from chronic diseases.

Methods



Protocol

- Use of PRISMA-ScR
- Research question: "What are the culturally safe interventions (Concept) for the management of chronic diseases in primary care (Context), for Indigenous people living in an urban area (Population)?"



Selection of sources of evidence

- Two reviewers screened the titles and abstracts
- A third reviewer was asked when the first two were undecided



Eligibility criteria (for articles)

- Peer-reviewed original research articles published by October 27th 2020 in English or French
- All study designs except scoping and systematic reviews

(for grey literature)

- Final version of a French or English document
- Government or professional association, or organization representing Indigenous People



Information sources and search strategy

- Databases: EBSCO, PsycArticles, SocINDEX, MEDLINE and PsycInfo
- Research concepts: "Indigenous population", "Chronic disease", "Primary care" and "Cultural safety"
- The first five pages of Internet search hits were reviewed
- EndNote X7 and Excel spreadsheets



Data charting process and items

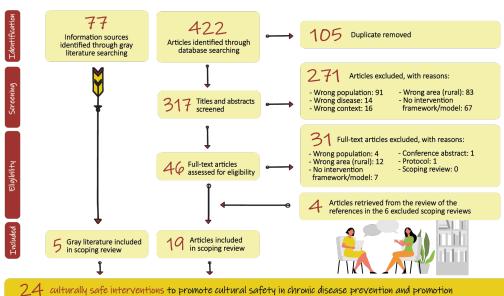
- Excel data-charting developped and validated by the research team
- Data extracted: article, population, settings, intervention, barriers, facilitators



Synthesis of results

Narrative synthesis of interventions based on the expertise and needs of urban Indigenous community members

Results



- Educational programme with booklet - Model of care Community-based programme Support groups

programme and framework Educational programme fo clinicians (training and booklet) clinicians (training)

- Educational programme for clinicians - Educational programme for patients

Programme of care educational package for patients

Community-based programme of care with educationa ntervention for patients Framework

and 33 identified strategies classified in 4 themes

Relationships Examples: - Hire Indigenous health nclude the family for medical

distribution of studies

Examples: Use relevant and accessible wording and visuals Use storytelling and yarning

Cultural landmarks

Examples: ocus on well-being rather than medical targets use a holistic approac

targeted by studies

Spirituality and holistic health

Access to healthcare Examples: Have and interpreter or indigenous Cooperate with local pharmacy to ensure medication adherence

Fig. 1 Flow chart for the selection of sources of evidence and results



Bariers and facilitators to implement interventions for both clinicians and Indigenous patients

- **Barriers** Competing priorities ⁷
 - Low food budget makes difficult to develop realistic and manageable goals 8
 - Language barriers ⁹ and excessive use of medical jargon ¹⁰
 - Inconsistent levels of care after initial contact 8

Facilitators

• Recognition of culture ¹⁰⁻¹¹

Discussion

- The development of cultural competency of caregivers is a key aspects of improving cultural safety in the delivery of care and services in primary care. 11
- Cultural competency increases the equity and quality of delivered care and reduces broader healthcare inequities between Indigenous and non-Indigenous people. 12
- Elders can be key player in implementing culturally safe practices, but their involvement is not promoted and recognized in several countries.
- Despite a similar history and social déterminants of health of Indigenous population, literature differs between countries.

Limits

- Research terms and data base selected
- Limited to the first 5 web pages of results
- Indigenous people transmit their knowledge orally

Conclusion

- Culturally safe interventions are essential to provide access to appropriate and quality health care
- Decision makers should promote these intervnetions and provide ressources to achieve it

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